

Terms of Service

Terms of Service for the Tunerra application and websites

Business name	TUNERRA
Business address	Hungary, Budapest, 1192, Gutenberg krt. 16 Fsz. 2
Contact email	hello@tunerra.com, support@tunerra.com
Websites	https://tunerra.app / https://tunerra.eu
Effective date	7 March 2026

1. Who we are

TUNERRA operates the Tunerra websites and application at <https://tunerra.app> and <https://tunerra.eu>. These Terms of Service govern your access to and use of the Tunerra websites, web application, related APIs, and any related content, recommendations, images, tools, paid plans, or support services we make available (collectively, the “Service”).

By creating an account, browsing the Service, uploading vehicle photos, generating AI images, using the Garage, viewing recommendations, comparing pricing, searching for shops, or clicking outbound marketplace links, you agree to these Terms. If you do not agree, do not use the Service.

2. Eligibility and acceptable use

You must be at least the age of majority in your place of residence and able to enter into a binding contract to use the Service. If you use the Service on behalf of a business or other entity, you represent that you are authorized to bind that entity to these Terms.

Your use of the Service must comply with applicable law and with our Upload & Content Policy. You may not misuse the Service, attempt unauthorized access, interfere with operation or security, scrape protected content at scale, reverse engineer private systems except as allowed by law, upload unlawful material, or use the Service to support fraud, harassment, infringement, unsafe modification activity, or other prohibited conduct.

3. What the Service does

Tunerra is a vehicle-personalization and discovery platform. Depending on availability and your plan, the Service may let you upload car photos, analyze vehicle information, generate AI-edited vehicle visuals, save builds to your Garage, view performance and exterior upgrade suggestions, estimate pricing, search nearby shops through mapping services, and open outbound product or marketplace links.

The Service is informational and assistive only. Tunerra does not manufacture, inspect, test, certify, or install any part, and does not guarantee that any recommendation, compatibility suggestion, search result, price range, shop result, estimated installation cost, or image output is complete, accurate, legal, safe, roadworthy, or suitable for your vehicle.

4. Account registration and security

You are responsible for the accuracy of information you provide, maintaining the confidentiality of your login credentials, and all activity that occurs under your account. You must promptly notify us at support@tunerra.com if you suspect unauthorized access or misuse.

To protect the platform and other users, we may require verification, suspend or restrict access, or remove content where we reasonably believe an account is compromised, abusive, unlawful, fraudulent, or creating legal or security risk.

5. User content, uploads, and generated content

You retain ownership of the content you upload to the Service, including vehicle photos and related build information, subject to the rights you grant in these Terms. By uploading or submitting content, you grant TUNERRA a worldwide, non-exclusive, revocable, royalty-free license to host, store, reproduce, process, transmit, format, and display that content only as reasonably necessary to operate, secure, improve, troubleshoot, and provide the Service to you.

You represent that you have all rights and permissions needed for the content you upload and that your content does not violate law, third-party rights, privacy rights, intellectual-property rights, or our policies. You are solely responsible for the content you submit.

AI-generated or AI-edited outputs are produced automatically based on your inputs and model behavior. They may contain inaccuracies, omissions, unrealistic details, or outputs that do not reflect real-world fitment, safety, legality, pricing, or product availability. You are responsible for reviewing all outputs before relying on them.

6. Recommendations, pricing, and shop information

Vehicle upgrade recommendations, product suggestions, estimated parts pricing, installation-cost estimates, and shop-location results shown in Tunerra are approximate and for convenience only. Pricing may change without notice and may differ by market, seller, shipping, labor, taxes, exchange rates, vehicle condition, exact trim, region, and availability.

Shop listings, map results, seller listings, and product pages are supplied by third parties. We do not control and do not endorse any shop, installer, seller, marketplace listing, or third-party service unless expressly stated. You must independently verify part fitment, exact specifications, local availability, final price, installation requirements, warranties, and whether a listing is appropriate for your vehicle.

7. Affiliate and marketplace links

The Service may display or open outbound links to Amazon, eBay, Google Shopping, merchants, marketplaces, installers, or other third-party websites. Some of those links may be affiliate links, and TUNERRA may earn a commission from qualifying purchases made through those links at no additional cost to you.

We do not control third-party websites, listings, policies, or transactions. When you leave the Service, your transaction is with the third party, not with TUNERRA. Third-party terms, privacy notices, return policies, warranty terms, and shipping rules apply to your use of their services.

Because affiliate disclosures must be clear and prominent, we may display additional in-app disclosures next to purchase or outbound-link buttons. Those disclosures are part of our compliance practice and do not limit this section.

8. Paid plans, subscriptions, and billing

Tunerra may offer free and paid plans, including recurring monthly or yearly subscriptions such as Free, Premium, and Elite plans, together with usage limits for features like image generations, recognitions, Garage capacity, or shop visibility. Plan features, pricing, and limits may change from time to time, but changes will not retroactively reduce rights already paid for during your then-current paid billing period unless required for security, legal, or fraud-prevention reasons.

If you purchase a subscription, you authorize us and our payment processor to charge the applicable fees, taxes, and any recurring renewal fees using your selected payment method until canceled. Unless stated otherwise at checkout, subscriptions renew automatically at the end of each billing cycle.

You may cancel a subscription before the next renewal date to avoid future charges. Except where mandatory law requires otherwise, fees already paid are non-refundable and partially used billing periods are not prorated.

If you are a consumer in the European Economic Area, you may have a statutory right of withdrawal for distance contracts. Where you ask us to begin supplying digital services immediately during the withdrawal period, you expressly request immediate performance and acknowledge that your statutory withdrawal right may be lost once the service has been fully performed, or that you may owe a proportionate amount for services supplied before withdrawal, to the extent applicable under mandatory law.

9. Intellectual property

The Service, including its software, interface design, branding, logos, text, compilations, recommendation structure, graphics, code, and non-user content, is owned by or licensed to TUNERRA and is protected by intellectual-property and unfair-competition laws. These Terms do not transfer ownership of any TUNERRA intellectual property to you.

You may use the Service for your internal personal or legitimate business evaluation use only, subject to these Terms. You may not copy, sell, sublicense, republish, or exploit the Service or its protected content except as expressly allowed by us in writing or by mandatory law.

10. Safety, legality, and assumption of risk

Vehicle modifications can affect emissions compliance, road legality, safety systems, insurance coverage, financing terms, inspections, resale value, vehicle reliability, and manufacturer or installer warranties. Some parts are intended only for off-road, racing, or track use.

You are solely responsible for deciding whether to purchase, install, operate, register, or insure any modification. You must consult qualified professionals and verify all legal, engineering, technical, and insurance implications before acting. Your use of the Service and any reliance on recommendations or images is at your own risk.

11. Suspension, termination, and deletion

We may suspend, limit, or terminate all or part of your access to the Service at any time if we reasonably believe you breached these Terms, created legal or security risk, failed to pay amounts due, violated the rights of others, or if continuation is no longer commercially or technically feasible.

You may stop using the Service at any time. If you request account deletion, we will process deletion or anonymization in accordance with our Privacy Policy, subject to legal retention, security, backup, and fraud-prevention needs.

12. Disclaimers

THE SERVICE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS TO THE MAXIMUM EXTENT PERMITTED BY LAW. TUNERRA DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AVAILABILITY, QUIET ENJOYMENT, AND THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR THAT RECOMMENDATIONS, AI OUTPUTS, PRICING, FITMENT INFORMATION, OR THIRD-PARTY RESULTS WILL BE ACCURATE OR SUITABLE.

Nothing in these Terms excludes any warranty, liability, or consumer protection that cannot lawfully be excluded or limited under applicable law.

13. Limitation of liability

To the maximum extent permitted by law, TUNERRA and its owners, officers, employees, contractors, licensors, and service providers will not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages, or for any loss of profits, revenue, goodwill, use, data, opportunities, vehicle value, insurance coverage, warranty coverage, or business interruption arising out of or related to the Service, even if advised of the possibility of such damages.

To the maximum extent permitted by law, the total aggregate liability of TUNERRA for claims arising out of or relating to the Service will not exceed the greater of: (a) the amount you paid to TUNERRA for the Service during the twelve months before the event giving rise to the claim; or (b) EUR 100.

This section does not limit liability for fraud, intentional misconduct, death or personal injury caused by negligence where such limitation is prohibited, or any other liability that cannot be limited under applicable law.

14. Indemnity

You agree to indemnify and hold harmless TUNERRA and its affiliates, personnel, and service providers from and against claims, liabilities, damages, judgments, losses, and expenses, including reasonable legal fees, arising from or related to your content, your misuse of the Service, your breach of these Terms, your violation of law, or your infringement of any third-party rights.

15. Changes to the Service or Terms

We may update these Terms from time to time. Updated Terms become effective when posted, unless a later date is stated. If a change materially affects your rights or obligations, we will use reasonable efforts to provide notice, such as through the Service or by email where appropriate. Your continued use of the Service after the effective date of revised Terms constitutes acceptance of the revised Terms.

16. Governing law and disputes

These Terms are governed by the laws of Hungary, excluding its conflict-of-law rules. The courts of Budapest, Hungary will have non-exclusive jurisdiction over disputes arising from or related to these Terms or the Service.

If you are a consumer resident in another country and mandatory consumer-protection law gives you additional rights or allows you to bring claims in your local courts, those mandatory rights are preserved and this section does not take them away.

17. Contact

If you have questions about these Terms, contact TUNERRA at hello@tunerra.com or support@tunerra.com, or by post at Hungary, Budapest, 1192, Gutenberg krt. 16 Fsz. 2.